

Solano Mobility Programs Serving Solano County

Solano Mobility Programs Annual Report FY 2023-24 Employer/Commuter Programs Solano County Intercity Transit Consortium 9/24/2024

Lorene V. Garrett
Senior Program Coordinator
Employer Commuter Program

Solano Mobility Programs

- **Mobility Programs and Services for all Solano County Older Adults, People with Disabilities, Veterans, Low-Income Residents, Transit-Dependent Individuals, and Commuters.**
- **Employer Commuter Program provides incentives and subsidies to encourage Solano County residents and employees to use alternative modes of transportation for affordability and to reduce greenhouse gas emissions.**

Designated as a Consolidated Transportation Services Agency since 2013



Solano Mobility Call Center (800) 535-6883



Solano Mobility Call Center 800-535-6883
www.Solanomobility.org

3

Solano Mobility Programs



Countywide Commuter Programs

1. 2-for-1 (Solano Express)
2. Amtrak + Lyft
3. Bucks for Bikes
4. Commute Rewards
5. Equitable Access to Justice

Local Programs

1. Benicia Lyft
2. Suisun City Lyft

Yearly Event

Bay Area Bike to Wherever Days Solano
County Coordination (Bike Month - May)

6. First/Last Mile
7. Guaranteed Ride (Solano Express)
8. Guaranteed Ride Home
9. Solano Mobility Express Vanpool
10. Traditional Vanpool

Call Center

- One stop for Mobility Programs
- Info/Sign up
- Transportation options and trip planning

Programs for Older Adults, People with Disabilities and Veterans

1. ADA In Person Eligibility
2. GoGo Medical Trip Concierge
3. Intercity/Local Taxi
4. Senior Safe Driving Info
5. Travel Training
6. Veterans Mobility

Events and Committees

1. Community Based Transportation Plans
2. Paratransit Coordinating Council
3. Consolidated Transportation Services Agency Advisory Committee

Solano Mobility Call Center (800) 535-6883

4

Bucks For Bikes:
Solano Mobility offers up to \$300 towards the purchase of a new bike! Call for more details.



Countywide Commuter Programs



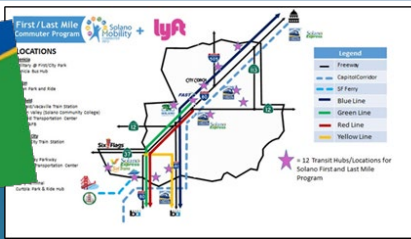
Commuter Program	Incentive/Subsidy
2-for-1 Solano Express Incentive	\$125 Clipper Card for monthly Solano Express Pass Purchase
Bucks for Bikes	60% Reimbursement (max \$300) for new Commuter Bike + Helmet
Amtrak + Lyft	Ten-Ride Passes (\$20)/Lyft Connections (max \$25)
Commute Challenge	Gift Card Rewards for Logging Alternative Commutes (\$10, \$25, \$50)
Equitable Access to Justice	100% subsidized rides to/from Solano County Court appointments for Jurors & Collaborative Court Participants
First/Last Mile	Solano County Transit Hub Connections (60% off Lyft up to \$20 or low-income subsidy 80% off Lyft up to \$20)
Guaranteed Ride Home	Ride Reimbursement for Qualified Emergency up to \$100/100 miles
Solano Express Guaranteed Ride	Uber Voucher for Solano Express riders to use when bus cancels/is early/late
Solano Mobility Express Vanpool Pilot	Professionally driven vans traveling between Dixon, Vacaville & Sacramento during commute hours
Vanpool (Traditional)	STA Subsidy (\$200/month); MTC Subsidy (\$500/month)



Bucks For Bikes:
Solano Mobility offers up to \$300 towards the purchase of a new bike! Call for more details.



Buy 1 Solano Express Monthly Pass & Get A Clipper Card (\$125 Value)
2 FOR 1
Solano Express

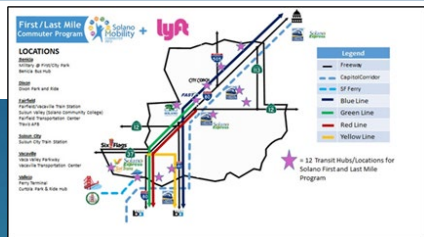


Commuter Program Participation

FISCAL YEAR COMPARISON

PROGRAM	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 23-24
Capitol Corridor + Lyft Participants	19	43	5	9	25	39
Bucks for Bikes (B4B) Redemptions	10	9	6	12	12	11
Commute Solano Active Participants	--	51	270	421	733	639
First/ Last Mile (FLM) Total Registrants	81	195	296	653	1,296	1,675
Guaranteed Ride Home (GRH) Redemptions	10	1	1	5	20	7
Solano Express Guaranteed Ride (GR) Total Registrants	--	--	--	--	276	526
Solano Express 2-for-1 Redemptions	--	--	--	67	65	62
Vanpools Subsidized (Traditional)	3	1	1	12	23	9

Bucks For Bikes:
Solano Mobility offers up to \$300 towards the purchase of a new bike!
Call for more details.



6

Commuter Program Participation



Commuter Program Participation By City FY 2023-24 Comparison

Participation by City – FY 2023 - 24



	2 for 1	B4B	CC+L	FLM	GRH	GR	Vanpool
Benicia	8	1	0	45	2	19	1
Dixon	0	0	0	2	0	1	0
Fairfield	14	5	40	64	0	96	4
Rio Vista	1	0	0	0	0	1	1
Suisun City	3	0	8	13	0	25	0
Vacaville	4	3	23	28	1	34	2
Vallejo	31	2	0	227	2	64	1
Other	1	0	2	0	2	10	0
Total:	62	11	73	379	7	250	9*



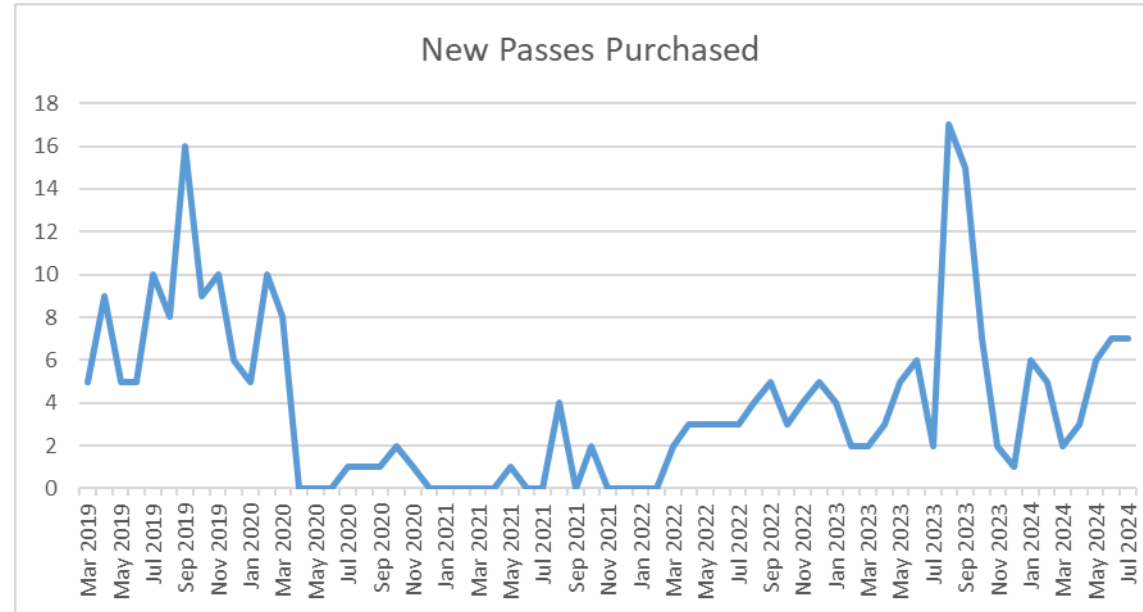
Legend
B4B: Bucks for Bikes
CC+L: Capitol Corridor + Lyft
FLM: First/Last Mile
GRH: Guaranteed Ride Home
GR: Guaranteed Ride



*65 vanpools travel to/from Solano County; 9 subsidized by STA for 2 years

Capitol Corridor + Lyft

CAPITOL CORRIDOR PASSES PURCHASED (FY 23-24: 73 Passes Purchased)





Equitable Access to Justice Pilot Program

- ▶ Provides 100% subsidized rides
- ▶ Launched 7/1/2023
 - ▶ For Jurors
 - ▶ To/From Fairfield and Vallejo Courthouses
 - ▶ For Collaborative Court Participants
 - ▶ To/From: AK Bean, Health & Human Services, La Clinica, Mare Island VA, Parole Office, Southern Solano Alcohol Council, Superior Courts and Probation
- ▶ 277 rides for \$4,441.47 provided during the fourth quarter
- ▶ 602 rides provided for \$10,036 during FY 23-24
- ▶ Courts asked to present to: Judicial Council of California Pretrial Services team, San Diego County Public Safety Group, Advancing Pretrial Policy and Research
- ▶ Pilot Program extended to June 30, 2025

"As anticipated, we have ZERO jurors to date this fiscal year who have been unable to report to court for jury service due to transportation barriers. I consider this a major success for transportation in Solano and for justice in Solano County."

*Wendy Getty, Presiding Judge (2023)
Solano County Superior Court*

Funding Source:

- Solano County provides – 80% (County TDA)
- Solano Superior Court provides 20%



PROVIDING MOBILITY OPTIONS IN SOLANO COUNTY AND BEYOND

EQUITABLE ACCESS TO JUSTICE PILOT PROGRAM

Providing jurors and specialty court participants with transportation options for court-related travel within Solano County and increasing access to justice for all.

"The Equitable Access to Justice pilot project is the first of its kind in California. Our goal is to remove barriers for citizens in our community to participate in jury service based on lack of access to transportation."

Wendy Q. Getty, the Presiding Judge for the Solano County Superior Court

www.solanomobility.org/courts
Solano County Superior Courts: (707) 207-7300
Solano Mobility Call Center: (800) 535-6883

For document translation, please email: iec@ie-center.org

Para traducción de documentos, envíe un correo electrónico a: iec@ie-center.org

Para sa pagpapalag ng dokumento, mangyari langin sa magpapalag email: iec@ie-center.org

Để có bản dịch của tài liệu, vui lòng gửi email về: iec@ie-center.org

STA Solano Transportation Authority



Solano Mobility Call Center (800) 535-6883



First/Last Mile Program

- Provides FLM Connection to 12 Solano County Transit Hubs

*Most to/from Ferry
\$20 max covered by STA*

Origin – Destination Summary By City for June 2024

June 2024

June 2024 (LID)

Origin Summary		
	# of Rides	Usage (%)
Benicia	131	4%
Dixon	15	0%
Fairfield	327	9%
Rio Vista	0	0%
Suisun	75	2%
Vacaville	298	8%
Vallejo	2502	71%
Outside County	197	6%
Total # of Rides	3545	100%

Destination Summary		
	# of Rides	Usage (%)
Benicia	136	4%
Dixon	4	0%
Fairfield	336	9%
Rio Vista	0	0%
Suisun	84	2%
Vacaville	291	8%
Vallejo	2478	70%
Outside County	216	6%
Total # of Rides	3545	100%

Origin Summary		
	# of Rides	Usage (%)
Benicia	30	5%
Dixon	0	0%
Fairfield	103	19%
Rio Vista	0	0%
Suisun	79	14%
Vacaville	42	8%
Vallejo	271	50%
Outside County	22	4%
Total # of Rides	547	100%

Destination Summary		
	# of Rides	Usage (%)
Benicia	32	5.85%
Dixon	0	0%
Fairfield	115	21%
Rio Vista	0	0%
Suisun	80	15%
Vacaville	35	6%
Vallejo	257	47%
Outside County	28	5%
Total # of Rides	547	100%



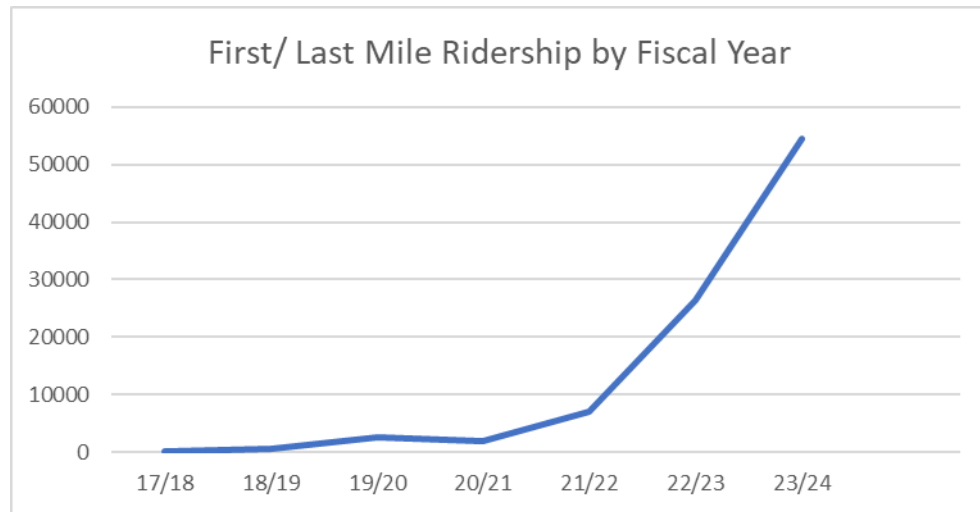
Solano Mobility Call Center (800) 535-6883



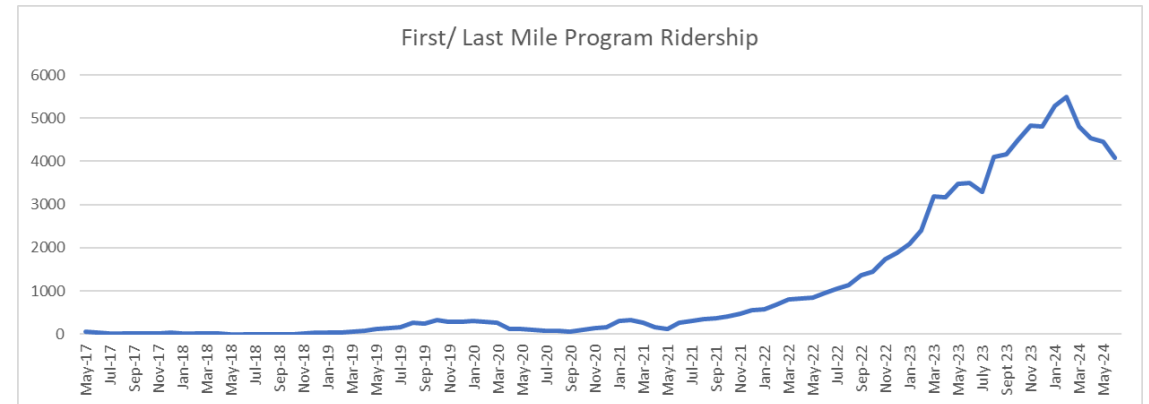
First/Last Mile Program

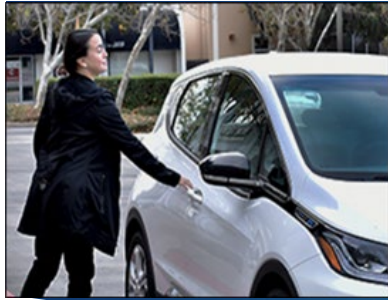
► FIRST/LAST MILE RIDERSHIP

RIDERSHIP BY FISCAL YEAR



RIDERSHIP BY MONTH





Solano Express Guaranteed Ride Program



Solano Express Guaranteed Ride (Based on Invoice)

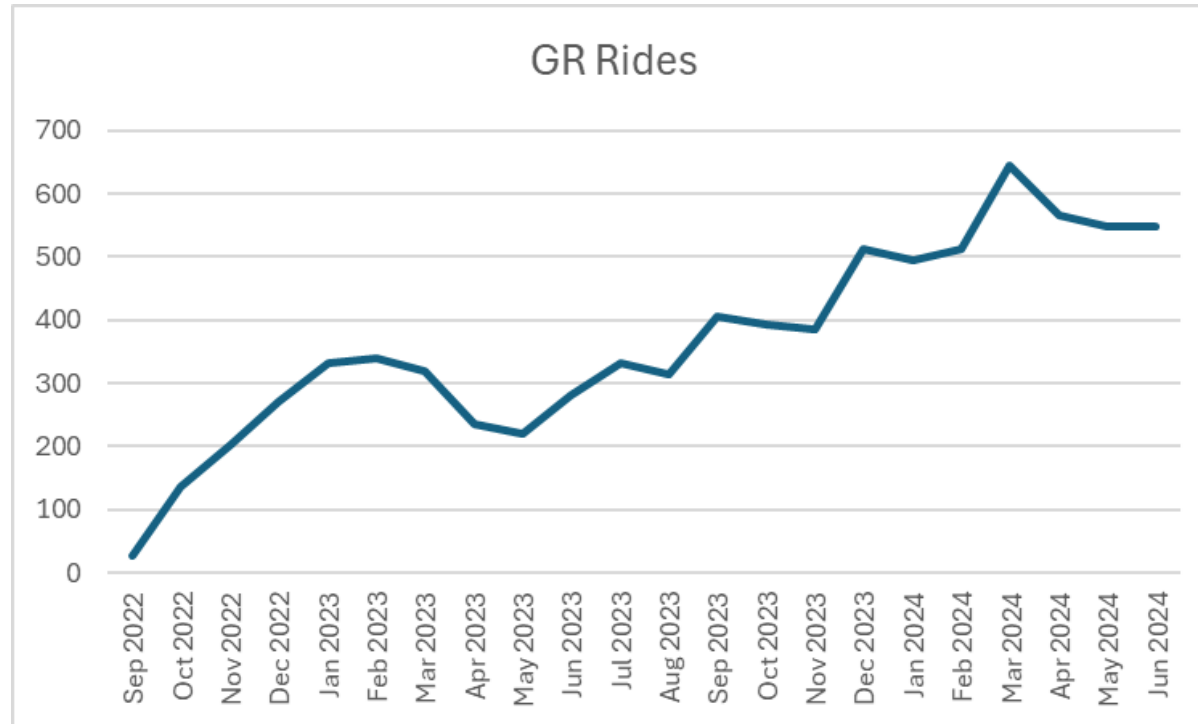
2022				2023				2024			
Month	# Rides	Cost	# Riders	Month	# Rides	Cost	# Riders	Month	# Rides	Cost	# Riders
N/A				January	333	\$12,547.41	103	January	494	\$18,923.65	158
N/A				February	339	\$12,880.77	100	February	513	\$21,384.16	155
N/A				March	319	\$12,503.24	97	March	644	\$27,914.64	189
N/A				April	236	\$8,851.88	87	April	565	\$25,860.39	181
N/A				May	220	\$8,538.91	75	May	549	\$24,630.42	183
N/A				June	281	\$11,224.55	95	June	549	\$25,089.28	181
N/A				July	332	\$12,917.23	119	July			
N/A				August	315	\$12,524.57	117	August			
September	28	\$1,039.67	15	September	406	\$16,615.17	132	September			
October	136	\$5,101.41	49	October	392	\$16,391.97	146	October			
November	203	\$9,376.43	66	November	386	\$15,211.45	130	November			
December	270	\$11,214.70	77	December	512	\$21,842.83	162	December			
TOTAL	637	\$26,732.21		TOTAL	4,071	\$162,049.98		TOTAL	3,314	\$143,801.54	



TO DATE
RIDES: 8,022
COST: \$332,583.73



Solano Express Guaranteed Ride Program



Solano Mobility Express Vanpool Pilot Program

"My morning driver is Raphael, and I must say that I'm grateful to have him as my driver. I feel safe, he's nice, he's polite. He's an excellent driver and follows the rules of the highway, does the speed limit and makes sure I get to my location safely and calmly.."

- ▶ Launched 8/7/23 with service to Sacramento
- ▶ Two 9-passenger vans, two 14-passenger van (\$121/revenue hour)
 - ▶ Morning/Afternoon commutes, Professional Drivers
- ▶ Travel between Vacaville, Dixon, and Sacramento
 - ▶ \$50/month Introductory Rate; Free transfer for Solano Express monthly pass holders
 - ▶ **3,946 rides as of 06/28/2024 am; zero missed routes in FY 23-24**
 - ▶ 4.96/5 average, 399 rider ratings
- ▶ Program extended to June 30, 2025; YSAQMD Grant Received



Solano Mobility Employer Commuter Program Performance Evaluation

- ▶ Provided by STA staff in Staff Report Attachments
 - ▶ Attachment A: STA Countywide Commuter Programs, Employer Program, and Local Programs Summary
 - ▶ Attachment B: B. Commuter Program Participation Fiscal Year Comparison
 - ▶ Attachment C: STA Connected Mobility Implementation Plan Guidelines, Performance Measures, & Benchmarks Goals and Objectives

- ▶ STA staff continues to evaluate and update programs each FY





Questions



Thank You!



Julie Davidson
Customer Service Representative (PT)



Lorene Garrett
Senior Program Coordinator



April Wells
Program Coordinator I