

1. **GPPV** – Please confirm whether the DAR will be that of a General Public service, which requires GPPV certification on vehicles and drivers? This is Identified in the General Overview on page 1 as well as SOW on page 9 item 1 which identifies the General Public being allowed to use DAR.
  - a. **Response:** The RFP refers to “General Public.” The intent was to relate that the service is open to the general public, not that a GPPV is required.
2. **Required Forms** – Page 3 of RFP, item 4a indicates an Acknowledgement of RFP addenda, if any – will form be provided if an addendum is issued or would acknowledge in the proposal letter of transmittal be acceptable?
  - a. **Response:** Acknowledge in the proposal letter of transmittal is acceptable.
3. **Computer Tablets and other components** – Page 5 of the RFP indicates contractor will provide training etc. Will STA provide the computer tablets and other components for Uber ride scheduling?
  - a. **Response:** Contractor is not required to provide the computer tablets and other components as related to the Uber platform. Contractor will need to provide computer for dispatching and other components for its own use.
4. **Required Forms** – Sample contract, Appendix A - Certification Regarding Lobbying form – Should this form be completed and submitted with the proposal?
  - a. **Response:** With this addendum STA eliminates the requirements for Certification Lobbying.
5. **Fuel** – Confirm whether fuel is to be provided by contractor and should be included in pricing, or if STA will consider as a direct pass through? – Reference RFP page 7 under contractor responsibilities, second paragraph.
  - a. **Response:** STA intends to provide credit cards to purchase fuel from local vendors and therefore fuel pricing should not be included in the RFP.
6. **Proposal submittal** – Cover letter and page indicate requirement to submit: 1- Hard copy and 1-digital copy, however page 3 -4 of RFP, starting with Proposal packaging requirements indicates that technical proposal requires 1 original and 4 copies. Please clarify submittal requirements?
  - a. **Responses:** Please provide 1- Hard copy and 1-digital copy.
7. **Pricing Schedule** – Confirm that contractor can use any format if it includes items listed on Page 7 of RFP?
  - a. **Response:** Submittal can include any format that meets the intent of the section titled Pricing Schedule. In other words, there is not specific format provided.
8. **STA Provided revenue and support vehicles** – page 7 2<sup>nd</sup> paragraph indicates support vehicles – please identify what support vehicle(s) would be provided by STA?
  - a. **Response:** With this addendum, STA requests that contractor propose any necessary support vehicles and include the costs in pricing.
9. **Price Proposal** – Will contractor be reimbursed for all variable expenses monthly, or will a revenue service hour rate be required and would billing be reimbursed per the hourly revenue service hourly rate?
  - a. **Response:** Yes, the contractor will be reimbursed monthly for the variable costs.
10. **Price Proposal** – Page 8 indicates that price proposals will be scored based on the total Contract Price Proposal. Is that for the 2-year base or the 2-year base along with the 2-year option periods?
  - a. **Response:** STA reminds bidders that Price Proposals will be evaluated separately from the Technical Qualifications. Price Proposals will be evaluated after the Technical Proposals have been evaluated. STA expects proposers to submit a competitive pricing within the two-year base as well as the two one-year options.
11. **Price Proposal** – Please confirm how Start Up costs will be reimbursed?

- a. **Response:** Proposers should identify and justify startup costs in the Technical and Price Proposals. If reasonable, startup costs will be reimbursed over the first six months of the base year. Proposer shall supply costs and justifications within the monthly billing to match the final agreement.
12. **Fleet Roster** – Please confirm the passenger seating capacity on the 3 revenue buses.
- a. **Response:** 18
13. **Staffing**- Could Contractor provide reservations / dispatching services from another location?
- a. **Response:** If advantageous to STA and proposer, STA will accept alternative reservation center.
14. **Phones** – Who is responsible for providing phones and acquiring telephone #'s for reservations?
- a. **Response:** The proposer will be responsible for the telephone and internet services.
15. **Reservations** – Will reservations be solely demand response or will advanced reservations also be available to customers?
- a. **Response:** It is STA intent to allow advanced reservations. If the specifics of advanced reservations impacts the proposal, proposer should identify, explain, and propose the best option and costs it accordingly.