

Commuter/Employer Program



	FY 18/19	FY 19/20
Employers Engaged	85	78
Community Outings	110	100
Program Participation		
First/ Last Mile Shuttle	81	195
Amtrak/Lyft Pilot	28	40
Bucks for Bikes	21	9
Guaranteed Ride Home	10	1
Vanpool	3	1

AVOID TRAFFIC STRAIN TAKE THE TRAIN

Get 10 rides for \$20 + Lyft for FREE*  *800-535-6883



Amtrak + Lyft Pilot participation increased by 25%

Commute Challenge!

January 01, 2020 - December 31, 2023

Modes Eligible: Bike, Carpool, Transit, Vanpool, Walk, Telework

Source(s) Eligible: All

Eligible Days: Su, M, T, W, Th, F, S

Maximum Eligible Daily Trips: 2

Everyone wins! Log your teleworking days for 10 points, ridesharing (Carpool/ Vanpool) and transit (rail/ferry/bus) trips for 20 points, and active transportation trips for 30 points. After 100 points you'll receive a \$10 gift card of your choice; after 500 points you'll earn a \$25 gift card of your choice; after 1,200 points you'll win a \$50 gift card of your choice!

After you complete all the earning levels, you'll be entered into our quarterly \$500 prize. Each trip logged is an entry.

Happy Travels!

PARTICIPANTS	TRIPS	DISTANCE	MONEY SAVED	CO2 SAVINGS	CALORIES BURNED
259	16,800	359,445.3 mi	\$0.1 Million	106.9 tons	1.9 Million



Lyft Program participation has more than doubled since last year!



Solano Mobility Older Adult and Disabled Programs FY19-20 Annual Report

ADA In-Person Eligibility Program:

- Evaluations were temporarily replaced with an alternative paper application and phone interview process.
- The evaluations decreased by 60% between March and April and then decreased nearly 50% more between April and May.
- June numbers increased and were nearly at 85% of pre-COVID-19 evaluation

Travel Training Program:

- Postponed at onset of COVID-19.
- Pre-pandemic numbers of those trained was at nearly 73% of the previous year's numbers.



Intercity Taxi Card Program:

- Usage dropped significantly with an over 50% reduction in rides between February and April. Rides began increasing again in May and remained steady through June 2020.
- Several cab companies reported a driver shortage, which may or may not have impacted trips taken.

Medical Trip Concierge Program:

- Nearly 70% decrease in rides taken between February and April
- June 2020 numbers were back to pre-COVID status



Solano Mobility Older Adult and Disabled Programs Pre and Post Pandemic

Fiscal Year Comparison			
Mobility Management - Older Adults, People w/ Disabilities	FY17-18	FY18-19	FY19-20
ADA Eligibility Apps Completed	1,163	1,024	679
Travel Training	1,114	945	748
ITX PEX Rides	7,900	7,621	4,745
Medical Trip Concierge (GoGo)	N/A	397	4,713

LIVE
person
answers!!

SOLANO MOBILITY CALL CENTER ANNUAL REPORT FISCAL YEAR 2019/2020



- The call center assisted over 12,000 clients for the FY 19/20.
- Call center remained active during the Shelter in Place order.
- In-person services resumed June 1, by appointment.